

PROJECT LOGO IS
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Citizens of public life in digital learning (JSTE)
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JSTE

GRID FOR THE ANALYSIS OF BEST PRACTICES

GOOD PRACTICE examples about European cases of integration by social and digital learning

Name of the best practice	RISE (Refugee In Sustainable Employment)
Country of Origin	United Kingdom
Who realised the best practice?	Renaisi
When was the charity founded	1998 - Renaisi was set up in 1998 to work in, with and for deprived neighbourhoods at a time when government investment was significant and required a strong focus on these neighbourhoods.
Pros and cons of what they do	<p>Pros – their social work has directly focused on the refugee, starting on the basics and working with them up to the point where those refugees that are supported by RISE can become independent.</p> <p>Cons – there is a lack of digital learning being focused on which is essential in the present time where technology is evolving and the importance of understanding how to use this technology is going to be a necessity in the future.</p>
Description of what they do	Renaisi was set up by Hackney Council 20 years ago to regenerate the deprived neighbourhoods in the area. They still work in Hackney and they still care about improving places as much as ever but the economic, technological, and social

	<p>environment we now work in is vastly different to that of 1998</p> <p>Renaisi now work beyond Hackney and aims to help improve other locations to allow other communities thrive.</p> <p>To this day, they still continue evolving to meet changing needs of people and places and aim to do so in the future to remain consistent with their purpose.</p> <p>RISE is a service that Renaisi provide, focusing on unemployed/economically inactive refugees to support them in getting into employment by helping them with the development of improving their employability, wellbeing and integration through offering:</p> <ul style="list-style-type: none"> - Free English lessons - Help applying for jobs - Support from a friendly adviser - Fun events, activities and social opportunities - Help with benefits and housing - Work support for those in employment
<p>Results achieved and impact obtained</p>	<p>Having been embedded in some of the most diverse and dynamic communities in East and South London for over 20 years, Renaisi has a deep and unique insight into the issues faced by communities as well as effective ways to engage with people to get to the heart of the matter.</p>



	<p>Renaisi's approach in delivering their services are particularly unique because they do not have a rigid model that they follow to cater to the needs of the people they work with; instead, they learn and understand the needs to adapt to the situation to offer the support the people need. Due to this, Renaisi has assisted refugees to integrate and be a part of a community which encourages them in the future improve other people's lives as well as their own general wellbeing.</p>
Web Link for more information	https://renaisi.com/rise/



Name of the best practice	Building bridges
Country of Origin	United Kingdom
Who realised the best practice?	Breaking Barriers
When was the charity founded	2015 – the charity was set up with setting refugees as a priority to prevent them being stuck in the poverty trap and utilise their potential by offering educational support and assist them with their personal growth to be able to settle in the UK properly.
Pros and cons of what they do	<p>Pros – strong focus on the goals for the refugees to achieve in both an employability perspective and educational perspective, especially digital literacy development which would be essential in the future.</p> <p>Cons – Although they have clear goals for the refugees they work with, there no clear model that Breaking Barriers follows as an approach to delivering their services to reach their goals. Lacking this is particularly crucial to understand how these refugees will be educated and trained under Breaking Barriers. However, it can be argued that no standard model is a useful approach and instead working case-by-case helps tailor their work to each individual.</p>
Description of what they do	Breaking Barriers offer employment support to allow those refugees to understand the UK job market and what is expected of them. Also, there would guidance in writing up CVs, job



	<p>searching, job interviews and building their confidence.</p> <p>Along with employment support, there is a focus on English education to remove the language barrier for those refugees to improve their communication as a basic skill to have to help them with their day-to-day lives.</p> <p>Also, there is training offered to the refugees for digital learning that allows them to learn how to use Microsoft Office as well as internet safety and the ability to use the internet to search for jobs.</p>
Results achieved and impact obtained	<ul style="list-style-type: none">- 572 people of refugee background supported in the last 12 months- 179 people of refugee background supported on the Education programme in the last 12 months- 57% of clients that actively engaged in one or more of Breaking Barriers' programmes moved into employment, education or volunteering- Over 20 businesses engaged in developing programmes to support our clients



	<ul style="list-style-type: none">- 93% of clients reported that BB support increased their motivation to pursue the job they want- 94% of clients report that BB support has increased their confidence
Web Link for more information	https://breaking-barriers.co.uk